

# Memorandum

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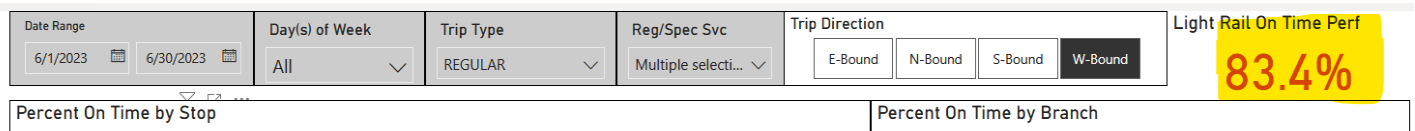
**To:** Light Rail Operations Team  
**From:** [REDACTED]  
**Date:** July 20, 2023  
**Re:** Light Rail On Time Performance, June 2023

May 2023 on time performance for Light Rail was **84.56% per the report from Service and Planning**. This is a decrease from May of 2023. However, there are many issues with the data. Some of the impacts to the data are:

- L line rail break
- Copping panels project affecting E, H, and R line service, project began April 3, 2023

## OTP Dashboard – In Development

The OTP Power BI dashboard is still in the development phase. It shows Light Rail's OTP as 83.4% for June. This number factors in all trips and is shown in the top right corner and highlighted in yellow.



## On Time Performance by Line

The following chart shows on time performance by line. The change in L line service due to the rail break has not been updated on the run board. This makes it challenging to get accurate OTP information. The H and R line have the lowest OTP.

Service Line	Sunday	Friday	Saturday	Monday - Thursday	Average OTP Percentage
D	90.64%	90.60%	93.93%	88.61%	90.95%
E	91.18%	86.48%	91.41%	88.07%	89.28%
H	84.96%	83.49%	84.43%	79.39%	83.07%
L	20.57%	40.97%	37.04%	5.70%	26.07%
R	69.88%	67.68%	61.28%	75.05%	68.47%
W	89.62%	93.07%	93.47%	86.75%	90.73%



## Early vs. Late Observations

Following is a look at early vs. late observations for the entire Light Rail system. The W line had the highest number of late departures by the D line. The E and H Lines had many early departures.



Here is the chart from May for comparison.

